COMPLAINT AND INCIDENT REGISTER - 2025 Chain Valley Colliery

Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
Wednesday 26 March	Exceedance of EPL depositional dust limit at DDG002.	There was an exceedance to the maximum total increase in deposited dust level (increase greater than 2 g/m2/month) at DDG002 for the sampling period between 3 February 2025 and 5 March 2025. The monthly depositional dust level increased from 0.9 g/m2/month to 3.9 g/m2/month.	The testing laboratory (ALS Environmental Pty Ltd) reported that the deposition comprised the following: Total insoluble matter – 3.9 g/m2/month Combustible matter – 0.6 g/m2/month Ash content – 3.3 g/m2/month Site operations were typical during the monitoring period. It is noted that CVC does not undertake coal handling on-site with potential dust generation predominately due to traffic on unsealed haul roads. Throughout the monitoring period watercart operations were undertaken on haul roads as is usual for the site. The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI).
Sunday, 27 April 2025	•	Sampling on 27 April 2025 recorded a concentration of total suspended solids of 109 mg/L, with EPL stipulating a 50 mg/L limit.	The incident is not considered to have caused material harm or loss to the environment as • No impact was observed that was considered to result in actual or potential harm to health or safety of human beings or ecosystems. • No impact requiring remedial action or clean-up was required for the event. • No loss or property damage was observed. The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI) and NSW Environmental Protection Authority.
Tuesday, 6 May 2025	Exceedance of EPL depositional dust limit at DDG004.	There was an exceedance to the maximum total increase in deposited dust level (increase greater than 2 g/m2/month) at DDG004 for the sampling period between 5 March 2025 and 4 April 2025. The monthly depositional dust level increased from 3.8 g/m2/month to 7.4 g/m2/month.	The testing laboratory (ALS Environmental Pty Ltd) reported that the deposition comprised the following: Total insoluble matter – 7.4 g/m2/month • Combustible matter – 5.0 g/m2/month • Ash content – 2.4 g/m2/month Site operations were typical during the monitoring period. It is noted that CVC does not undertake coal handling on-site with potential dust generation predominately due to traffic on unsealed haul roads. Throughout the monitoring period watercart operations were undertaken on haul roads as is usual for the site. The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI).